

**POSTAL APPLICATION PROCESS during COVID-19**  
**(PLEASE CALL BLS CALL CENTER FOR DETAILED**  
**QUERIES)**

Processing of Visa Applications at BLS Centers has been temporarily suspended, as per Ministry guidelines.

Passport, OCI, PCC Applications are being accepted only through mail/post. BLS Walk-in Application Centers are Closed due to COVID-19. Applicants need to Call BLS Call Center to book the Pick-up & Drop off service for submitting Passport, OCI, PCC and Surrender/Renunciation Applications.

Only BLS authorized courier service (Purolator) can reach the BLS Quarantined Postal Hubs which can ONLY BE BOOKED THROUGH BLS CALL CENTER.

**Any Other Courier/ Mail delivery** would **Not reach** BLS Quarantined Postal Hubs and BLS would Not be responsible for such applications.

The applications are accepted only at the below mentioned centers

JURISDICTION	LOCATION	ADDRESS
TORONTO	BRAMPTON	10 GILLINGHAM DRIVE, UNIT 202, ONTARIO, L6X 5A5
OTTAWA	OTTAWA	150 Montreal Road, Unit 311, ON K1L 8H2
VANCOUVER	SURREY	Unit 201-8140 120th Street, BC V3W 3N3

**CUSTOMER CARE NUMBER'S**

<b>TORONTO- +1 4163072237</b>	<b>BRAMPTON-+1 4163072237</b>	<b>WINNIPEG- +1 2042853985</b>
<b>OTTAWA-+1 6137552072</b>	<b>MONTREAL-+1 5142185063</b>	<b>SURREY-+1 6042352637</b>
<b>VANCOUVER-+1 6045958903</b>	<b>EDMONTON-+1 6042352637</b>	<b>CALGARY-+1 4033515428</b>

## PROCESSING TIME

### (Please Expect Longer Processing Time)

Processing time is longer than usual due to high postal volume and also because of applications being quarantined at both BLS location and at the Consulate.

**PLEASE NOTE** the **Original Document Requirement** for **Passport, PCC & Surrender Applications** during the COVID-19 period (however, please do refer to the **Document Checklist** available on BLS website for detailed information about supporting documents required for your postal application)

<b>Original Document Requirement – for Passport, PCC &amp; Surrender Application</b>			
<b>MISSION JURISDICTION</b>	<b>PASSPORT RENEWAL</b>	<b>POLICE CLEARANCE FOR INDIAN PASSPORT HOLDERS</b>	<b>SURRENDER OF INDIAN CITIZENSHIP</b>
<b>TORONTO CONSULATE</b>	APPLICANT'S PASSPORT	COPIES OF ALL RELEVANT DOCUMENTS	APPLICANT'S PASSPORT
<b>HCI, OTTAWA</b>	APPLICANT'S PASSPORT	COPIES OF ALL RELEVANT DOCUMENTS	APPLICANT'S PASSPORT
<b>VANCOUVER CONSULATE</b>	APPLICANT'S PASSPORT ALONG WITH NOTARIZED COPIES OF SUPPORTING DOCUMENTS AS MENTIONED IN THE CHECKLIST	APPLICANT'S PASSPORT ALONG WITH PHOTO COPIES OF SUPPORTING DOCUMENTS AS MENTIONED IN THE CHECKLIST	APPLICANT'S PASSPORT ALONG WITH PHOTO COPIES OF SUPPORTING DOCUMENTS AS MENTIONED IN THE CHECKLIST

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